

# FAQ: XML Issues (1/4/18)

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These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>

## Questions:

- **When will the new EPLD template come out? It does not work with the new BHIS system.**
  - o Hopefully should be out in the next month, in Spring 2018.
- **How can we check if a partner already exists?**
  - o Providers are currently not able to search to see if a partner exists, DHCS can implement this search function in later updates.
- **Can KETs be deleted?**
  - o KETs cannot be deleted online or in XML
- **Is a web service being planned where you don't upload a file that is in the works?**
  - o Not in the works as of now.
- **Will the documentation include a fix for those that received a fatal error for the reestablished PAF?**
  - o Partners that are reestablished after 365 need a new PAF to establish. If you are running into issues, please contact DHCS.
- **Can we get more information on how to merge client records?**
  - o Training resources are coming soon!
- **How do we retrieve the current data in the DCR? In the past, we downloaded a file.**
- **Will the user manual show how to fix errors? We were unable to use this function.**
  - o Yes, the training manual will address this issue.
- **Have we made it possible to submit a PAF via DCR if the CSI Number has changed through a merge process?**
- **Does DCR allow batch submitted items to be edited for XML counties?**
  - o In the past, batch correction was not permitted. DHCS can aim to address this in further updates.

## Resources:

### DHCS Data Quality Improvement Webinar Information

<http://www.mhdata.org/events>

### BHIS Website

<https://bhissecure.dhcs.ca.gov/>

### Best way to reach DCR Help Desk

[MHSADCRCRSupport@dhcs.ca.gov](mailto:MHSADCRCRSupport@dhcs.ca.gov)

**County Approver Information, email:**

[MHSDData@dhcs.ca.gov](mailto:MHSDData@dhcs.ca.gov)