

FAQ: KET Issues (11/30/17)

These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>

Questions:

- **Question: FSP not in database?**
 - o Contact DHCS to start approving administrators and users
 - o MHSADCRSupport@dhcs.ca.gov
- **Can you provide a report by County showing who has or has not logged into the DCR?**
 - o DHCS can try to implement this function in later updates.
- **When do you anticipate the EPLD templates will be working correctly again?**
 - o **Don't know answer**

Resources:

DHCS Data Quality Improvement Webinar Information

<http://www.mhdata.org/events>

BHIS Website

<https://bhissecure.dhcs.ca.gov/>

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSDData@dhcs.ca.gov