

FAQ: Issues with the PAF (11/9/17)

These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>

Questions:

- **In regards to the “CSI number does not match” error message, would that more informative error message identify who the partner is assigned to?**
 - o Currently, you can only view partners in your assigned group. However, we have discussed implementing a search function to view who a partner belongs to.
- **CSI number may change when client records are merged? Is it possible to edit in the new DCR?**
 - o Clients in counties may have multiple CSI numbers and then they need to be merged. How do we merge them in DCR?
 - o We will work with DHCS to see if this is possible.
- **Are there any getting started documents or FAQ's for new system?**
 - o DHCS will be releasing a user manual in the Spring of 2018.

Resources:

DHCS Data Quality Improvement Webinar Information

<http://www.mhdata.org/events>

BHIS Website

<https://bhissecure.dhcs.ca.gov/>

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSDData@dhcs.ca.gov