FAQ 7: Cerner Anasazi (3/29/18)

These are the responses to questions asked during this webinar. To view the webinar recording go to http://www.mhdata.org/events/dcr-kickoff-nov2

1. **Does anyone know if the single contact issue has been addressed?**
   o Cerner reported that it has been updated but is pending delivery, but it has not been rolled out yet. It should be able to be rolled out in a patch update soon.
2. **What is the service function code assigned to collateral services?**
   o In the data dictionary, it is identified as Outpatient Services/Mode 15 Service Function 10-18. Service Function 19 represents Professional Inpatient Visit – Collateral.

   Outpatient Services/Mode 15

01-09	=	Linkage/Brokerage
10-18	=	Collateral
19	=	Professional Inpatient Visit - Collateral
30-38	=	Mental Health Services (MHS)
39	=	Professional Inpatient Visit - MHS
40-48	=	Mental Health Services (MHS)
49	=	Professional Inpatient Visit - MHS
50-57	=	Mental Health Services (MHS)
58	=	Therapeutic Behavioral Services (TBS)
59	=	Professional Inpatient Visit - MHS
60-68	=	Medication Support (MS)
69	=	Professional Inpatient Visit - MS
70-78	=	Crisis Intervention (CI)
79	=	Professional Inpatient Visit - CI

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3. **I see that we can ignore suspended code, if we check-mark this will it cause the records to un-suspend?**
   o Cerner reported that there is a global set-up to turn suspense off. It will allow you to choose what gets suspended. If a record has a suspense code on it and the suspense code does not make sense, please contact Cerner.
4. **Substance use disorders are not mental health diagnosis?**
   o DHCS requires the Substance Abuse/Dependencies codes to be a valid ICD-10 Substance Abuse diagnosis code (F10-19).

	S-09.0 Principal Mental Health Diagnosis	S-10.0 Secondary Mental Health Diagnosis	S-11.0 Additional Mental or Physical Health Diagnosis			S-34.0 GMC Summary Code		S-37.0 Substance Abuse / Dependence	S-38.0 Substance Abuse / Dependence Diagnosis
			Third Diagnosis	Fourth Diagnosis	Fifth Diagnosis				
Example 3	9999999	ICD-10 (F01-99)	ICD-10	0000000	0000000		02	03	Y	0000000

   The S-09.0 Principal Mental Health Diagnosis field has code 9999999 for Unknown/Deferred Diagnosis and the S-10.0 Secondary Mental Health Diagnosis field has an ICD-10 code range F01-99. The first data field of the S-34.0 GMC Summary Code is blank, yet there are summary codes entered in the second and third data fields. The S-37.0 Substance Abuse/Dependence field has a 'Y' for Yes entered, yet the S-38.0 Substance Abuse/Dependence Diagnosis code has code 0000000 for No Diagnosis.

   Rule: *If there is only one diagnosis within the mental, behavioral and neurodevelopmental disorders range (F01-99) to report, then it must be placed in the S-09.0 Principal Mental Health Diagnosis field.*
   The S-34.0 GMC Summary Field cannot contain leading blanks. To correct this error, enter GMC Code 02 to the first field and Code 03 to the second field. Trailing blanks are allowed. *If the S-37.0 Substance Abuse/Dependence field is 'Y', then the S-38.0 Substance Abuse/Dependence Diagnosis code cannot be 0000000 (No Diagnosis). To correct this error, enter a valid ICD-10 Substance Abuse diagnosis code (F10-19).*

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5. **In the county reports which were provided to each county as part of this project,, where the clients are served numbers coming from?**
   - This is coming from the amount of unique clients served in a month from CSI.
   - DHCS wants to create regular reports so that counties can keep track of these unique individuals served.

6. **Has the State evaluated whether the drop in Collateral services was related to individual services vs. group services?**
   - DHCS has not yet evaluated whether the drop in Collateral services was related to individual or group services. This analysis may be completed as part of the CSI Data Cleanup Project.

7. **Are there standardized reporting codes for court/legal status? Whenever that changes for the client, does it need to get reported?**
   - Periodic records are reported as an annual status. Changes in status during the year are not reported, until the end of the year. Only the final status is reported.
   - The valid codes are listed in the CSI Data Dictionary as identified in the following figure.

Conservatorship / Court Status

VALID CODES:

A = Temporary Conservatorship (W&I Code, Section 5353)

Permanent Conservatorship

B = Lanterman-Petris-Short (W&I Code, Section 5358)
C = Murphy (W&I Code, Section 5008)
D = Probate (Probate Code, Division 4, Section 1400)
E = PC 2974 (Penal Code, Section 2974)

F = Representative Payee Without Conservatorship (W&I Code, Section 5686)

G = Juvenile Court, Dependent of the Court (W&I Code, Section 300)
H = Juvenile Court, Ward - Status Offender (W&I Code, Section 601)
I = Juvenile Court, Ward - Juvenile Offender (W&I Code, Section 602)

J = Not Applicable

U = Unknown / Not Reported

8. **Can you please advise about this warning 'Axis I Primary and Axis II Primary can both be N only if Axis I Diagnosis and Axis II Diagnosis are coded to V7109:N (S-32.0 Axis II Primary)?**
   - This is an error that relates to ICD-9 reporting, you should have not received this error since the switch to ICD-10 reporting, after October 2015.
   - If this error code is still being reported for you, please register a ticket with DHCS at mhsdata@dhcs.ca.gov.

Resources:

DHCS Data Quality Improvement Webinar Information

http://www.mhdata.org/events

BHIS Website

https://bhissecure.dhcs.ca.gov/

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSData@dhcs.ca.gov