

# FAQ 7: NetSmart Issues (3/22/18)

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*These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>*

1. **Where is the repository of those NetSmart filtered errors, so some one can work those errors so the data finally gets submitted?**
  - As part of this project, each county received a report of counts of errors by error type and record type. Contact NetSmart counties to review their reports.
2. **I'm not aware of Grade Level being part of CSI. I don't think we collect this in our system. Are all other counties collecting this?**
  - Highest grade of education collected as part of the Periodic Records of CSI.

## **Resources:**

### **DHCS Data Quality Improvement Webinar Information**

<http://www.mhdata.org/events>

### **BHIS Website**

<https://bhissecure.dhcs.ca.gov/>

### **Best way to reach DCR Help Desk**

[MHSADCRSupport@dhcs.ca.gov](mailto:MHSADCRSupport@dhcs.ca.gov)

### **County Approver Information, email:**

[MHSDData@dhcs.ca.gov](mailto:MHSDData@dhcs.ca.gov)