

FAQ 6: Summary Reports (3/15/18)

These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>

- 1. What does "SN" mean in the table?**
 - Small number, any cell with 10 or less observations is redacted and replaced with the term "SN".
- 2. How does the data reported here relate to the Submission Update Report?**
 - The submission update report displays whether or not a file was submitted in a certain timeframe. The regular feedback reports will display the counts of clients and services reported for a timeframe.
- 3. Are the recording and documents will be available for future reference?**
 - The submission update report displays whether or not a file was submitted in a certain timeframe. The regular feedback reports will display the counts of clients and services reported for a timeframe.
- 4. Just to confirm, "New Clients" means new to the county not if they are "new" to a particular program within the county. Is that correct?**
 - The submission update report displays whether or not a file was submitted in a certain timeframe. The regular feedback reports will display the counts of clients and services reported for a timeframe.
- 5. If "Provider" level data is reported, will it be based on the 4 digit "Provider Number" listed on the DHCS website?**
 - Yes it will.
- 6. Are these reports that we can download from DHCS website?**
 - The Summary reports will be available for download from BHIS website once implemented.
 - The Statewide Summary report will be posted on the public website, but the County Specific Reports will be available for secure download within BHIS for users with the appropriate authorization.
- 7. If the county disagrees with the percentages, what is the process to discuss?**
 - If there are suspected discrepancies with the data, please register a ticket with DHCS at mhsdata@dhcs.ca.gov to report the discrepancies.
- 8. Can we receive county reports quarterly or monthly?**
 - Currently, quarterly reports are planned. Depending on the level of effort to produce the reports, this may change.

Resources:

DHCS Data Quality Improvement Webinar Information

<http://www.mhdata.org/events>

BHIS Website

<https://bhissecure.dhcs.ca.gov/>

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSDData@dhcs.ca.gov