

# FAQ 1: ICD-10 Errors (3/1/18)

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*These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>*

1. **Can Z codes be used in 3, 4, or 5<sup>th</sup>?**
  - Yes, as long as there is a primary or secondary diagnosis.
2. **During the implementation of the new ICD-10 CSI requirements, the documentation indication only the "F" code series would be allowed for Primary diagnosis - Is this still the case? Some of the documents you showed did not indicate that.**
  - Yes, the primary and secondary need to ICD 10 F code series.
  - Any other codes need to be other codes are added into other sections
  - DHCS originally did not allow "R69" (Illness, unspecified) and "Z0389" (Encounter for observation for other suspected diseases and conditions ruled out) but are now valid codes. They had previously accepted "9999999" (DIAGNOSIS DEFERRED) and "0000000" (NO DIAGNOSIS), respectively.
3. **We also had duplicate records entered when we were trying to correct errors. I there anyway we can get a download of our data so we can see our service duplicates?**
  - Please submit a ticket to [mhsdata@dhcs.ca.gov](mailto:mhsdata@dhcs.ca.gov) or [mhcsisupport@dhcs.ca.gov](mailto:mhcsisupport@dhcs.ca.gov).
4. **When there are T or V codes in the 3rd, 4th, 5th diagnoses, do these need to be changed to 0000000 or 9999999?**
  - Any valid ICD 10 code can be used in these fields, including T and V series codes.
  - If you don't know the diagnosis you can put the 9's or 0's.
5. **Is there an expectation that ALL ICD-10 errors will be corrected, or if we fall below 5% are we okay?**
  - The project is asking folks to fix some of their common error types back to July 1, 2015. This includes suspended record errors, which do not appear in the CSI reports. A minimum of 5% errors is still the guideline, but this number includes both CSI registered errors and errors on records suspended within the EHR. The project is asking counties to report the total number of records held in suspension each year, which will count toward the 5% error rate.
6. **Will z03.89 be allowed as a valid code, now that the state accepts that as a valid code.**
  - We have relaxed codes, this can be accepted.
7. **Is there support phone number?**
  - Best to contact through email Best to contact through email at [mhsdata@dhcs.ca.gov](mailto:mhsdata@dhcs.ca.gov) or [mhcsisupport@dhcs.ca.gov](mailto:mhcsisupport@dhcs.ca.gov).
8. **What counties have the lowest icd10 error count?**
  - This cannot be determined because many records which would otherwise have errors are suspended and never submitted to the state.
9. **The State Short/Doyle billing system allows additional ICD-10 codes not in the "F" codes series for the Primary Code. Is the allowed Short/Doyle billing ICD-10 codes**

**going to be added to the ICD-10 master file so the CSI data is in synch with the allowable Primary and second diagnosis codes that includes more than the "F" code series?**

- The Short/Doyle billing ICD-10 codes that are not allowed in the CSI data system will not be added to the ICD-10 master file. Primary (S-09.0) and secondary (S-10.0) ICD-10 diagnoses must be in the mental health categories (F-Codes).

**10. Where can we find the data on historical errors that you had in these slides so we can get a good visual and identify where we need to concentrate?**

- County data can be found in error reports. Error reports are cumulative. Can be pulled off of the monthly submission.
- This project provided a report which contained a complete history of error counts by error code, record type, and for service records, service type. If you cannot locate the report provided to your county in the spring of 2017, please contact [support@mhdata.org](mailto:support@mhdata.org).

**11. Can any icd10 code be used as a substance abuse dx code?**

- F10-F19 substance abuse diagnosis need to be used

**12. Since the Short/Doyle ICD-10 allowable codes will not be allowed will a Info Notice be sent to the Counties so our Vendors can make the necessary programing changes to their systems**

- DHCS is preparing documentation listing acceptable diagnoses for S-09.0 (Principal Mental Health Diagnosis), S-10.0 (Secondary Mental Health Diagnosis), and S-38.0 (Substance Abuse/Dependence Diagnosis).

## **Resources:**

**DHCS Data Quality Improvement Webinar Information**

<http://www.mhdata.org/events>

**BHIS Website**

<https://bhissecure.dhcs.ca.gov/>

**Best way to reach DCR Help Desk**

[MHSADCRSupport@dhcs.ca.gov](mailto:MHSADCRSupport@dhcs.ca.gov)

**County Approver Information, email:**

[MHSDData@dhcs.ca.gov](mailto:MHSDData@dhcs.ca.gov)