FAQ 3: Periodic Records (2/22/18)

These are the responses to questions asked during this webinar. To view the webinar recording go to http://www.mhdata.org/events/dcr-kickoff-nov2

1. **Clinician Gateway is not a true representation of Alameda County. Not all of our Contracted Providers use Clinicians Gateway so the data submitted by Alameda County is a combination of CG and InSyst. Can we look at this after the webinar? How do I reach out to you to discuss Alameda County and Clinician Gateway?**
   o MHDATA can meet with you to discuss specific challenging issues.
   o Contact: info@mhdata.org
2. **Please clarify for me: If my staff does not collect at first contact should they enter the information when they do collect it later (say within a month or two) and report that as an intake collection or is it better to report as unknown or not collected until the annual mark.**
   o *Awaiting response from DHCS. Will update soon.*
3. **When you say "False", could the information be simply redundant?**
   o No, because the date completed is updated and the rest of the information in the record is not, the data is actually misrepresentational. Since the data is an inaccurate representation of the time point it is claiming, this could result in false results and statistics.
4. **Is this power point going to be made available to Counties?**
   o PowerPoints for all Webinars is available on the MH Data Website at https://www.mhdata.org/past-events/
5. **Which outcome measures are we talking about for subsequent periodic data collections?**
   o For example, children should be going up in grades each year unless they are held back. Bad data reporting suggests that 75% of children repeat grades each year.
6. **What reports does CSI have that will help Counties identify issues like children too old for their grade?**
   o It is difficult to know when periodic records contain falsely reported status for a clients. False data is more recognizable for children who should be advancing grades, but it is nearly impossible to tell which information might be falsely reported for other types of clients.
7. **Why can't the Periodic record be reported more like the Client Record.... e.g. when something changes?**
   o It is difficult to know when periodic records contain falsely reported status for a clients. False data is more recognizable for children who should be advancing grades, but it is nearly impossible to tell which information might be falsely reported for other types of clients.

8. **At the end, can you please talk about the impact of inaccurate or incomplete periodic data reporting? If you can show an example of a report you are pulling and talk thru why the bad data is skewing the analysis that would be great.**
   - It is difficult to know when periodic records contain falsely reported status for a clients. False data is more recognizable for children who should be advancing grades, but it is nearly impossible to tell which information might be falsely reported for other types of clients.
9. **Can CSI publish the most common problems that have been found with the CSI record… such as inappropriate age for a student grade level?**
   - It is difficult to know when periodic records contain falsely reported status for a clients. False data is more recognizable for children who should be advancing grades, but it is nearly impossible to tell which information might be falsely reported for other types of clients.
10. **Is there a quick reference for 3 different types of CSI data submissions as to what they ought to be from state's point of view**
    - **It is difficult to know when periodic records contain falsely reported status for a clients. False data is more recognizable for children who should be advancing grades, but it is nearly impossible to tell which information might be falsely reported for other types of clients.**

Microsoft Word 97 -
2003 Document

Resources:

DHCS Data Quality Improvement Webinar Information

http://www.mhdata.org/events

BHIS Website

https://bhissecure.dhcs.ca.gov/

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSData@dhcs.ca.gov