

FAQ 14: Frequently Asked Questions and Out of County Services (5/17/18)

These are the responses to questions asked during this webinar. To view the webinar recording go to <http://www.mhdata.org/events/dcr-kickoff-nov2>

- **What is the difference between '0000000' and '9999999' for a diagnosis; is one preferred over the other?**
 - "9999999" is DIAGNOSIS DEFERRED and "0000000" is NO DIAGNOSIS. Please use the appropriate code for the circumstance.
- **How do I know if I have a ticket with the state?**
 - If you address an issue with the state, you should receive a response that your issues is being addressed. Keep track of date, time and contact to track your issue.
- **The slide about AOD did not show the same information as in the picture for reporting substance abuse?**
 - There are two Substance Abuse fields currently reported. Field S-37.0 describes whether the client has a substance abuse / dependence issue and is coded at Y/N. Field S-38.0 report any substance abuse diagnoses as ICD-10 F10-19 codes.
- **What data fields are you using to generate the out of county services report?**
 - If a county contracts with another county to provide services to their out-of-county clients, the county providing the services should report the service on behalf of the county paying for the service. The county providing the service is reported in the H-01.0 COUNTY/CITY/MENTAL HEALTH PLAN SUBMITTING RECORD (SUBMITTING COUNTY CODE). The county paying for the services is reported in the S-14.0 COUNTY/CITY/MENTAL HEALTH PLAN WITH FISCAL RESPONSIBILITY FOR CLIENT data field. See the CSI data dictionary for more information about these fields.
 - The out of county report identifies how many clients were served by other counties on your behalf AND how many clients you served on behalf of another county.
 - Counties who do not report serving any clients on behalf of any other counties will be asked to investigate and/or justify this result.

Resources:

DHCS Data Quality Improvement Webinar Information

<http://www.mhdata.org/events>

BHIS Website

<https://bhissecure.dhcs.ca.gov/>

Best way to reach DCR Help Desk

MHSADCRSupport@dhcs.ca.gov

County Approver Information, email:

MHSDData@dhcs.ca.gov